

CERTIFICATE OF REGISTRATION



Sai InfoSystem (India) Limited

Head Office: "Saicare" Super Plaza, Sandesh Press Road,
Vastrapur, P.O. Bodakdev, Ahmedabad - 380 054 Gujarat INDIA

Other Offices / Locations mentioned in Annexure

This is to certify that the Information Technology Service Management System
of above organisation has been assessed and registered by
Nimbus Certifications Private Limited against the scope of supply and provision of

ISO 20000-1:2011

Scope : As per Annexure

Certificate No. : GUJ /IT- 1694

Certificate Date : 23 July 2011

Valid Until : 22 July 2014

EAC Code : 33

Managing Director



This registration is subject to the company maintaining a management system, to the above standard,
which will be monitored by Nimbus Certifications Pvt. Ltd.

This is an accredited certificate authorised for issued by Accreditation Services for Certifying Bodies (Europe) Limited
in accordance with ISO 17021 : 2006 "Requirement for Bodies providing Audit and Certification of Management Systems".

This certificate is the property of Nimbus Certification Pvt. Ltd. and must be returned on request.
This certificate is only valid when confirmed by data listed in the International Register of Quality
Assessed Organisations: www.irqao.com. The status of this certificate may be verified at www.nimbuscertifications.com

Nimbus Certification Pvt. Ltd.
#3, New Ashok Nagar B, Vazira, Borivali (W), Mumbai-400091. India.

ANNEXURE TO REGISTRATION CERTIFICATE

CERTIFICATION STANDARD : ISO 20000-1 : 2011
Sai InfoSystem (India) Limited



HEAD OFFICE	REGIONAL OFFICE	MANUFACTURING UNIT-I	MANUFACTURING UNIT-II	BRANCH OFFICE
"SAI CARE", SUPER PLAZA, SANDESH PRESS ROAD, VASTRAPUR, P.O. BODAKDEV, AHMEDABAD - 380054, GUJARAT, INDIA.	"SAI CARE", PARESH COOPERATE HOUSING SOCIETY, NR. CHAITANYA BUS STOP, NAVRANGPURA, AHMEDABAD-380013, GUJARAT, INDIA.	ORION IND./COMM. COMPLEX GROUND (-1) FLR., OPP. SECTOR 6, VILL.KAMLI, NATIONAL HIGHWAY NO.22, PARWANOO-173220, DIST. SOLAN, HIMACHAL PRADESH, INDIA.	PLOT NO.3, SECTOR 1, OPP. ESIC HOSPITAL, PARWANOO-173220, DIST. SOLAN, HIMACHAL PRADESH, INDIA.	SEZ TOWER-1, OFFICE-2, 2ND FLOOR, GLOBLE VILLAGE TECNOLOGY PARK, SEZ MYLASANDRA, PATANGERE, RVCE PO, BANGALORE - 560 059

Registration Scope

Provision of Managed Services related to Design, Development, Manufacturing, System integration, Supply, Installation and Implementation of . .

IT PRODUCTS: Blade Server, Computer Server, Computer System, Peripherals, System Software, Customized Software and Related Power Products.

TELECOM PRODUCTS: Networking and Power Products.

CUSTOMER PREMISES EQUIPMENT: Video Phone, HD Phone, IP Phone, IPPBX, Audio Conferencing, Video Conferencing and ATA.

IT AND TELECOM SOLUTIONS: Provisioning, Installation, Customer Support, Data Centre, Network Operations Centre, Help Desk and Service Desk.

BILLING: Billing and Operations Support Systems for Telecom Service Providers (Telcos) and Internet Service Providers (ISPs).

SERVICES: Design, Implementation and Services offering for Cloud Computing, Remote Management, Facility Management, Data Centre, Network Operations Centre, Help Desk, Maintenance Service, Tactical Operation Centre (TOC), Emergency Operation Centre (EOC), Fusion Centre, Deployment of Incident Management Application, Crisis Information Management System and Information & Communication Technology System (ICTS) to State/Central Government and Private Sector and related Service Providers.

Managing Director

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